

6. Work Specifications

A. On each regularly scheduled collection day, Monday and Thursday, Texas Pride Disposal will collect residential refuse located curbside. Residential refuse must be either in personal containers not to exceed ninety-six (96) gallons or bags not exceeding forty (40) pounds. Tree, shrub, and brush trimmings must be piled neatly curbside in individual piles not exceeding three (3) feet in length by three (3) feet in width by three (3) feet in height, and branches may not exceed six (6) inches in diameter. This excludes any waste generated as a result of a force majeure. As part of normal collection, Texas Pride Disposal does not pick up dirt, rocks, bricks, concrete, or any materials or items deemed hazardous materials or waste generated by a private contractor. Bulky waste (refrigerators and freezers must be drained of Freon and have a bill to validate such service was performed) will be picked up either scheduled day and must also be located at the curb. Two bulky waste items will be collected from each home on every service day. For special collection other than normal amounts of residential refuse, yard trimmings, or bulk items (a "Special Collection"), if notified in advance Texas Pride Disposal will meet with the resident prior to collection day to negotiate a price. If a resident does not notify Texas Pride Disposal of such a Special Collection before their scheduled day, then Texas Pride Disposal will leave a notice for the resident to contact Texas Pride Disposal during normal office hours before their next scheduled pick up day. Payment for any Special Collection is the sole responsibility of the individual resident requesting Special Collection and is not an obligation of the Customer. If notified in advance, Texas Pride Disposal will arrange for garage door or valet service for residents needing special assistance with collection of residential refuse. Any such requests for garage door or valet service should be made directly by the individual resident requesting the service to Texas Pride Disposal.

B. All permanent trash containers, after being emptied by Texas Pride Disposal, will be returned to their point of origin in the same condition in which they were taken, normal wear and tear expected.

C. Texas Pride Disposal shall clean up any spillage that occurs during the collection process; provided, however, that if gasoline, motor oil, cooking oil, paint, or any other liquid items in a garbage container are not seen by Texas Pride Disposal personnel resulting in spillage that causes a stain, Texas Pride Disposal shall not be responsible.

7. Recycling

A. On each regularly scheduled collection day, Thursday, Texas Pride Disposal will collect residential recyclables located curbside. Recyclables should be placed in the provided can, old recycle bins, or containers clearly labeled RECYCLE.

B. Texas Pride Disposal will provide each household with one (1) eighteen (18) gallon recycle can. Additional, lost, or stolen cans can be purchased or replaced for \$12.00 plus applicable sales tax.

8. Operation

A. Hours of Operation: Collection of refuse will not start before 7:00 a.m. or continue after 7:00 p.m. on the same day. Exceptions would be due to unusual circumstances.

B. Holidays: If the scheduled collection day falls on any of the following holidays, the normal services will be resumed the following scheduled collection day. Holidays are: New Year's Day, Independence Day, Thanksgiving Day, and Christmas Day.

C. Complaints: All complaints will be made to Texas Pride Disposal. If a residence is missed due to Texas Pride Disposal's negligence, Texas Pride Disposal will pick up said residence within twenty-four (24) hours of such notice.

D. Office: Texas Pride Disposal can be reached by phone during normal office hours from 8:00 a.m. to 5:00 p.m. Monday through Friday, or by email at service@texaspridedisposal.com.